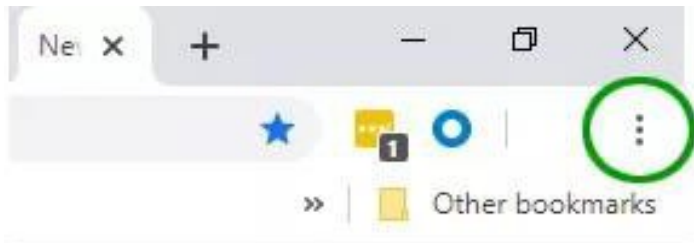




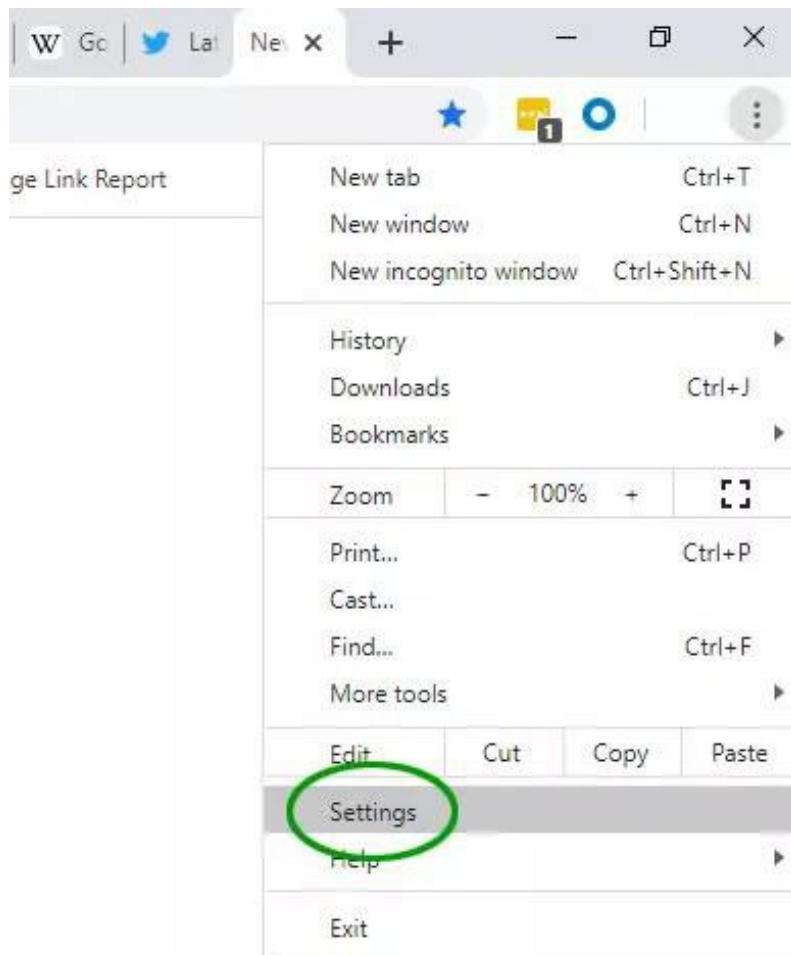
# BCPS Technology Support

Modified: 2/3/2021

1. Click the icon that looks like three vertical dots at the top right of the browser window.



2. Select 'Settings' in the drop-down menu.

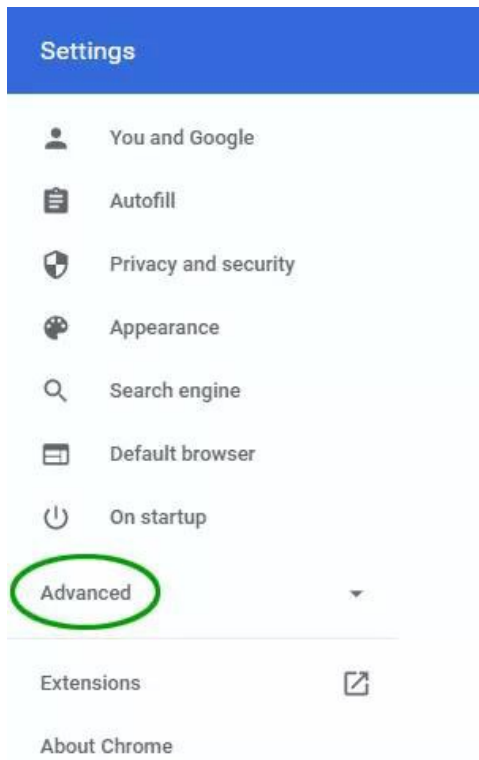




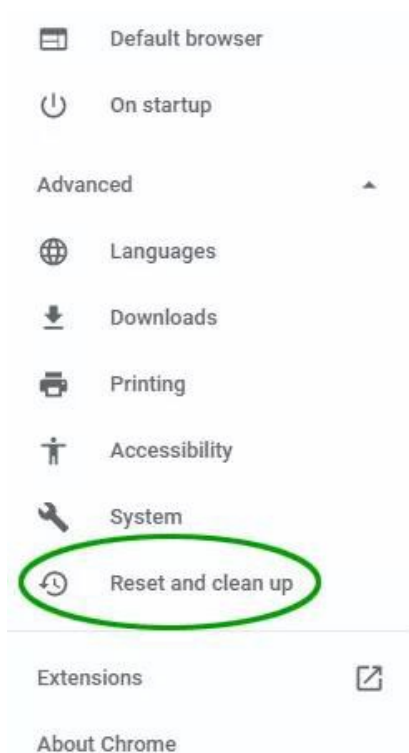
# BCPS Technology Support

Modified: 2/3/2021

3. Click **Advanced** in the left-hand navigation bar in the resulting Settings page.



4. Select **'Reset and clean up'** at the bottom of the expanded menu.

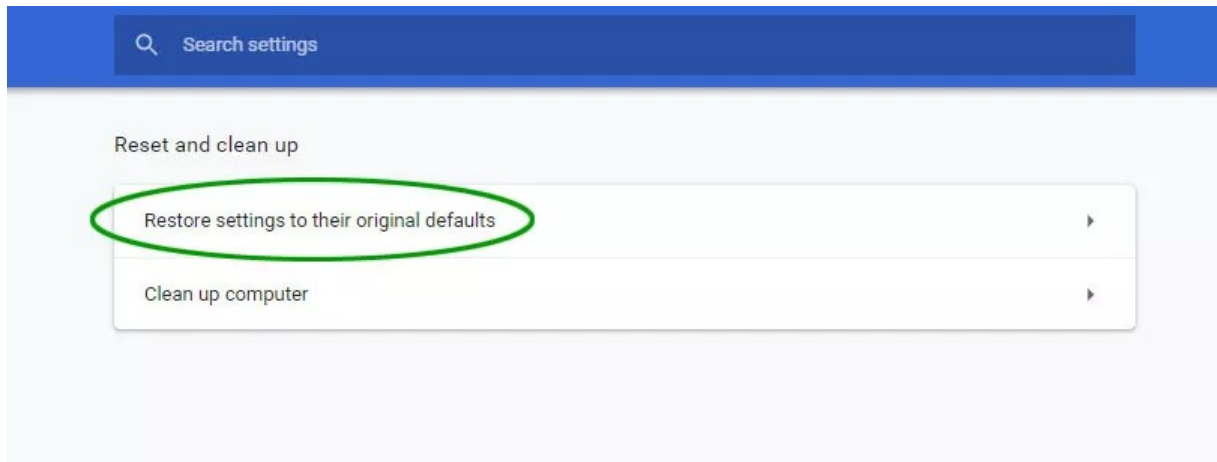




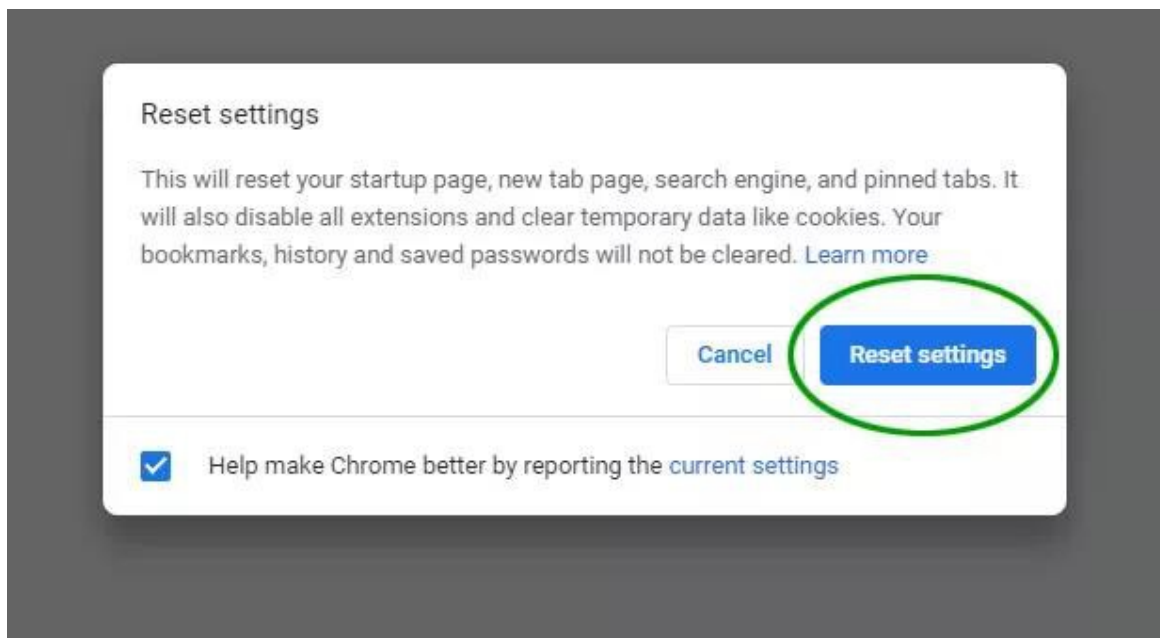
# BCPS Technology Support

Modified: 2/3/2021

## 5. Select 'Restore settings to their original defaults'.



## 6. Select 'Reset settings' in the confirmation pop-up window.



Occasionally, the microphone/camera can be disabled in the browser if a website (Google Meet) requests to use them and the user clicks "No" or "Don't Allow". After resetting the browser, when the user tries to use Google Meet again, make sure they click "Allow" when the website asks to use the mic/camera.