



# Health Services Directory 2011-2012

*A guide to free and low-cost health services in Baltimore County*

## **Baltimore County Department of Health**

*Healthy people living, working, and playing in Baltimore County*

Gregory Wm. Branch, M.D., MBA, CPE, Health Officer and Director | Della J. Leister, R.N., Deputy Health Officer  
Baltimore County Executive Kevin Kamenetz and the Baltimore County Council



## Offices, Health Centers and WIC Clinics

### **Administrative Office**

Drumcastle Government Center  
6401 York Road, Third Floor  
Baltimore, MD 21212  
Phone: 410-887-BCHD (2243)

### **Baltimore Highlands - Lansdowne Health Center\***

3902 Annapolis Road  
Baltimore, MD 21227  
Phone: 410-887-1003

### **Dundalk Health Center**

7700 Dunmanway  
Baltimore, MD 21222  
Phone: 410-887-7182

### **Essex Health Center**

1538 Country Ridge Lane  
Baltimore, MD 21221  
Phone: 410-887-0246

### **Hannah More Health Center**

12035 Reisterstown Road  
Reisterstown, MD 21136  
Phone: 410-887-1152

### **North Point WIC Clinic**

North Point Government Center  
7701 Wise Avenue  
Dundalk, MD 21222  
Phone: 410-887-6000

### **Woodlawn Health Center\***

1811 Woodlawn Drive  
Baltimore, MD 21207  
Phone: 410-887-1332

### **Baltimore County Animal Shelter**

13800 Manor Road  
Baldwin, MD 21013  
Phone: 410-887-5961

### **Chartley WIC Clinic**

Chartley Shopping Center  
148 Chartley Drive  
Reisterstown, MD 21136  
Phone: 410-887-6000

### **Eastern Family Resource Center\***

9100 Franklin Square Drive  
Baltimore, MD 21237  
Phone: 410-887-0405

### **Essex WIC Clinic**

201 Back River Neck Road  
Baltimore, MD 21221  
Phone: 410-887-6000

### **Liberty Family Resource Center**

3525 Resource Drive  
Randallstown, MD 21133  
Phone: 410-887-0600

### **Towson Health Center\***

1046 Taylor Avenue  
Baltimore, MD 21286  
Phone: 410-887-5992

*\*WIC clinics located within a health center.*

*WIC services: call 410-887-6000 for dates and times of each WIC clinic.*

WIC provides supplemental foods and nutrition counseling for income eligible pregnant, postpartum, and breast-feeding women, as well as children under 5 years of age with medical/nutritional risk factors.

For more detailed information and additional services, please visit  
[www.baltimorecountymd.gov/health](http://www.baltimorecountymd.gov/health)  
or call 410-887-BCHD (2243)

# General Medical Services

## **Cancer Screening Services: 410-887-3456**

Free and low-cost assistance available for screening, diagnostic testing, and treatment related to the targeted cancers: colon, breast, cervical, skin, prostate, oral, and lung cancer.

## **Dental Services: 410-887-2781**

Dental services for individuals 0-21 years of age and residents 60 years of age or older who do not have any form of dental insurance. Sliding scale fees apply and are based on ability to pay.

## **Environmental Health Services: 410-887-FOOD (3663)**

Inspection of assisted living facilities, food establishments (stores/restaurants), and swimming pools; water supply monitoring; and plans review.

## **Flu Vaccinations: 410-887-BCHD (2243)**

Free flu vaccinations are available during flu season.

## **Hearing/Audiology Services:**

**410-887-6443 (Eastern) | 410-887-0611 (Liberty)**

Hearing screening and hearing aid prescription and adjustment.

## **HIV Testing and Counseling Services: 410-887-AIDS (2437)**

HIV counseling, testing, and referrals are available at several locations in Baltimore County. Free confidential HIV testing is available to anyone.

## **Immunizations: 410-887-2705**

Free vaccines for children and limited vaccines for adults.

## **Medical Assistance Transportation: 410-887-2828**

Transportation for eligible Medical Assistance recipients to and from their place of medical care. Certain restrictions apply.

## **Sexually Transmitted Infections Testing Services:**

**410-887-1332 (Woodlawn) | 410-887-6452 (Eastern)**

Testing and treatment for sexually transmitted infections. Appointment and walk-ins welcomed.

## **Well Child Clinics:**

**410-887-0600 (Liberty) | 410-887-0246 (Essex)**

Child evaluations and immunizations for children without health insurance. Sliding scale fees apply and are based on ability to pay.

## **Women's Health and Family Planning Services: *Call your nearest Health Center (see page 1)***

Pap smear, pregnancy test, testing for sexually transmitted infections, and counseling and provision of family planning and birth control methods. Sliding scale fees apply and are based on ability to pay.

## Health Insurance

**Maryland Children's Health Insurance Plan (MCHP): 410-853-3311**

Health insurance to pregnant women and children with low to moderate incomes.

**Medical Assistance for Families: 410-853-3311**

Health care to parents, children up to the age of 21, and caretaker relatives.

**Maryland Health Insurance Program (MHIP): 1-888-444-9016**

Health insurance program for Maryland residents who do not have access to health insurance.

**Partners Health Improvement Program (PARTNERSH.I.P.): 410-887-8629**

Full healthcare coverage to income-eligible residents for a three year time period. Restrictions apply.

*The Partners Health Improvement Program, in conjunction with Kaiser Permanente of the Mid-Atlantic, sponsors the Kaiser Bridge Program.*

**Primary Adult Care (PAC): 1-800-226-2142**

Health services for people 19 years of age and older who make limited amounts of money each year.

## Senior Support Services

**Adult Evaluation and Review Services (AERS): 410-887-2754**

Community assessment, development of a plan of care, follow-up, resource coordination, and case management for aged and functionally disabled adults who may be at risk of institutionalization.

**Community Home Care Nursing Program: 410-887-2725**

Evaluates the special needs of seniors in the home care setting, and selected senior residential facilities, to provide education, counseling, and referral services.

**Home Health Services: 410-887-2725**

Skilled nursing; physical, occupational, and speech therapies; medical social work services; associated home health aide provides personal care to homebound County residents under the direction of patient's attending physician.

**Hospital Support Services: 410-887-2725**

Discharge planning and referral for follow-up care of patients hospitalized in the County's acute general hospitals and other facilities.

**Personal Care Services Program: 410-887-3485**

Home visits and assistance with activities of daily living for eligible Medical Assistance recipients. Certain restrictions apply.

**Project M.E.D.: 410-887-2754**

Individualized assessment, education, and planning to improve medication compliance and reduce medication mismanagement among the senior population.

*Additional services and activities are available for seniors. Call the Department of Aging at 410-887-2109 for details.*

## Behavioral Health Services

### **Drug and Alcohol Treatment: 410-887-3828**

A full range of treatment services through various providers in the community for uninsured persons and need substance abuse treatment. Adolescent services include functional family therapy and substance abuse screening and treatment referrals.

### **Mental Health Emergencies: 410-931-2214**

Contact the Crisis Response Hotline 24 hours a day, 7 days a week.

### **Prevention Services: 410-887-3828**

Information for the public on substance abuse, mental health, and related behavioral health issues. Curriculum training for preschool care providers on prevention strategies. Community-based groups on parenting and technical assistance for neighborhoods, civic organizations, businesses and faith communities to develop programs that support healthy childhood, adolescent, and family life.

### **Tobacco Cessation: 410-887-3828**

Training, education and support to individuals, community organizations, health care providers, workplace and faith communities on tobacco prevention, secondhand smoke, cessations groups, nicotine replacement therapies and enforcement of tobacco laws and regulations.

## Other Health Services

### **Ethnic and Minority Outreach: 410-887-3748**

Information to ethnic and minority communities regarding BCDH programs and services. Assistance with verbal and written communication between staff and persons with limited English proficiency is also available.

### **Federally Qualified Health Centers (FQHC)**

FQHCs are community-based organizations that provide comprehensive primary care and preventive care, including health, dental, and mental health/substance abuse services to persons of all ages. Sliding scale fees apply, for details contact one of the following:

- *Baltimore Medical System: 410-732-8800*
- *Chase Brexton: 410-496-6441*

### **Health Education and Information: 410-887-3078**

Health information, service promotion, and outreach to organizations sponsoring health fairs/events in the community.

### **Immunizations for International Travel**

To receive vaccinations required for international travel, contact one of the following:

- *Maryland Vaccination Services: 410-879-4977*
- *Passport Health: 410-727-0556*

### **Pets and Animal Services: 410-887-5961**

Pet adoption, rabies vaccination, pet licensing, micro-chipping, lost pet assistance and information on pet care.

# Who to Call in Baltimore County:

<b>Animal Issues</b>	Department of Health	410-887-5961
<b>Barking Dogs</b>	Department of Health	410-887-5961
<b>Foodborne Illness</b>	Department of Health	410-887-2724
<b>Bed Bugs</b>	Department of Health	410-887-2723
<b>Birth Certificates</b>	Maryland Department of Vital Records	410-764-3038
<b>Mold Questions</b>		
• <b>Rental Unit</b>	Department of Permits, Approvals and Inspections	410-887-3352
• <b>Food Facility</b>	Department of Health	410-887-3663
• <b>Workplace</b>	Maryland Occupational Safety and Health	410-527-4499
• <b>Other</b>	Environmental Protection Agency	1-800-438-2474
<b>Nursing Home Concerns</b>	Office of Healthcare Quality	410-402-8217
<b>Rats in a Restaurant or Store</b>	Department of Health	410-887-3663
<b>Rats in the Community</b>	Department of Permits, Approvals and Inspections	410-887-3352
<b>Rental Housing</b>	Department of Permits, Approvals and Inspections	410-887-3351
<b>Restaurant/Grocery Store Complaints</b>	Department of Health	410-887-3663
<b>School Health</b>	Baltimore County Public Schools	410-887-6368
	Department of Health	410-887-2718
<b>Trash/Junk/Weeds</b>	Department of Permits, Approvals and Inspections	410-887-3352
<b>Social Services</b> (child neglect, housing assistance, temporary cash assistance)	Department of Social Services	410-853-3000
<b>Water Questions</b>		
• <b>Ground</b>	Department of Health	410-887-3663
• <b>Public</b>	Baltimore City Department of Public Works	410-396-5352
<b>Wildlife</b>	Department of Natural Resources	
	• General Information	410-260-8880
	• Emergency Line	410-260-8888

## Baltimore County Department of Health

6401 York Road – Third Floor | Baltimore, MD 21212

410-887-BCHD (2243) | [health@baltimorecountymd.gov](mailto:health@baltimorecountymd.gov) | [www.baltimorecountymd.gov/health](http://www.baltimorecountymd.gov/health)